

# Symple Care and Maintenance

## Maintenance Guidelines:

Nothing enhances the value of a home more than the rich, warm look of a beautiful finished Wooden floor. With Symple care, wooden floors can last a lifetime. In this floor and maintenance guide below we bring you good and Symple maintenance practices that can extend the life of a wooden floor finish for decades.

### Floor Facts:

- Wood is a product of nature - that is why it varies in colour and graining patterns from plank to plank.
- Hardwood flooring reacts to temperature, moisture, water and is vulnerable to superficial scratches hence should be maintained periodically and should not be exposed to fluctuating temperature, moisture, water, sand and sharp objects. Any exposure to extreme humidity could result in damage to the wood flooring and wear layer.
- Hardwood flooring, being natural product, will continue to expand and contract through seasons. Even perfectly installed hardwood floors may consequently experience some separate gaps between planks at different times during the year. Don't worry! Normally these expansions and contractions should disappear with the changes in humidity.
- Ultra Violet (UV) light has an effect on the Hardwood floor. Prevent UV fading by installing curtains or blinds, and occasionally rearranging furniture and area rugs to evenly distribute the exposure to light.

### Care Tips:

- Use recommended wood cleaners only. Never use oil soap, wax-based products, or household cleaners containing lemon oil, tung oil, or ammonia.
- Place walk-off mats at all exterior entrances to capture most of the harmful dirt before it reaches the wooden floor to avoid scratches.
- Place floor protector pads on the bottoms of the legs of furniture.
- Keep pet claws trimmed
- Wipe up food and other spills immediately with a dry or slightly dampened mop

- Hardwood floors are not termite proof. Like all other woods, they require protection from termites, pests etc. It is recommended that you take a periodical maintenance service from an effective pest management agency.
- In the event of accidental accumulation of a large amount of water (e.g blocked drainage), please contact our Customer Care representative immediately.

#### Day 2 Day Care:

- Vacuum or ordinary household broom is enough for daily removal of dirt. If you want to use a wet mop - please ensure the mop is well wrung and only damp (not wet). Using too much water while mopping can cause swelling, dullness of the surface and may leave a discolouring residue. We recommend the use of special Dry mop offered at our store along with special wood care cleaning pad for a thorough cleaning process.
- Removing ordinary stains/surface dullness: use of special wood floor cleaner is recommended. Contact our Customer Care for correct advice on these cleaners for your specific floor.

#### Periodical Maintenance:

- We recommend the use of a parquet polish coat for lacquered wooden flooring and/or maintenance oils for oiled wooden flooring once or twice a year in a residential environment & more frequently in a commercial one depending on the traffic.
- Use of a refresher coat will positively impact the life of your wood floor and will take care of the surface dullness and superficial scratches, and other signs of wear. It helps in restoring the beauty of wood floors and increases the life.

#### Maintenance of Deck floor

- We recommend the use of a parquet polish coat for lacquered wooden flooring and/or maintenance oils for oiled wooden flooring once or twice a year in a residential environment & more frequently in a commercial one depending on the traffic.
- Use of a refresher coat will positively impact the life of your wood floor and will take care of the surface dullness and superficial scratches, and other signs of wear. It helps in restoring the beauty of wood floors and increases the life.